



### **3. QUALITY POLICY**

It is the intention of the company to supply our customers with products and/or services of the highest quality, to meet or exceed their requirements and ensure we comply with current statutory and regulatory requirements. We will measure our performance through periodic management review and address any concerns through the quality objectives which are reviewed periodically.

The company recognises the necessity for the involvement and the co-operation of all departments, embraced by all employees, in the achievement of the required quality of its products and services, to achieve this, we update our CSIP and set regular CI activities reported back at each monthly management meeting. We promote the company values through regular behaviour-based competency appraisals and by displaying them around the company.

A comprehensive system of Quality Planning, Assurance and Control is in operation throughout the company as described in the Quality Management System, and the company is fully committed to maintaining effectiveness of the QMS, continuous improvement, ensuring our customers' requirements are fully met and to customer satisfaction.

We are committed to maintaining our Quality Management Systems certification to ISO 9001:2015, AS9100: Rev D and ISO 13485:2016.

The quality policy statement and objectives shall be reviewed at least annually at the management review meetings.

This policy is communicated to all employees and is available to other interested parties on request.

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